

Our Financial Philosophy

To create an understanding and partnership in the settlement of your account. No Surprises!

It is important to us that the quality of our business services matches the quality of our dentistry. We want the handling of your account, from start through final payments to be perceived as an extension of the dental care we provide you and your family.

Patient's Role

As with any partnership, both parties have a role to play. Our role is to provide you with quality service. In turn, your role is to pay for your treatment in a timely manner. Our team will work with you to determine financial arrangements that make sense for both of us. With an agreement made, our joint follow-through will result in a win for everyone.

In developing a financial arrangement it is important to remember your dental future. Our experience has shown that when an account lingers, patients are likely to defer their appointments. It is discouraging to add new charges to an account when trying to pay off old charges. With this in mind, we will concentrate our efforts on clearing your account in as short a time as is comfortable for both of us.

We ask all patients to complete our Health History and Insurance Form before seeing the doctor as that insures our office of obtaining the correct information to better serve you in regards to our benefits.

What is your preferred method of payment at the time of service? _____

We accept: CASH, CHECKS, MASTERCARD, VISA, DISCOVER, AMERICAN EXPRESS, and CARECREDIT

Regarding Insurance

We may accept assignment of insurance benefits, however your account is your responsibility whether your insurance company pays or not. We cannot bill your insurance company unless you give us your complete insurance information. Your insurance policy is a contract between you and your insurance company. We are not a party in that contract. If your insurance company has not paid on your claim within 45 days, the full balance will automatically be transferred to you. That balance will be due upon billing. We will forward any insurance credits to you.

We very much appreciate your payment upon receipt of services. In the event that your insurance company denies payment of a service, you are responsible for that fee. Any unpaid balance after insurance pays is due within 30 days.

I understand that any unpaid balance after 60 days is charged a monthly finance fee of 1.5%. **I understand that if my account reaches collection status (90 days) and I make no effort to pay off my account, my account will be assigned to a collection attorney or agency. If Smile Solutions must take additional steps to collect, I will pay ALL cost of collection, including court cost and attorney's fees incurred by Smile Solutions, PLLC.**

Thank you for reading our Financial Alliance. Please let us know if you have any questions or concerns.

I have read the Financial Alliance. I understand, accept, and agree to this Financial Alliance.

Signature of Patient or Responsible Party

Date

Witness for Smile Solutions, PLLC

Date